

11

Corporate Ombudsman Association board meetings

September 1989

Corporate Ombudsman

A S S O C I A T I O N

Call -
Northampton

February 21, 1989

AGENDA
Corporate Ombudsman Association
Annual Conference
May, 1989

Radisson Plaza
N. Carolina

6:30 AM 8:27

8:56 PM -
10:55

Monday, 22 May 1989

1:00 p.m. - 3:00 p.m.	Board of Directors Meeting
4:00 p.m. - 5:30 p.m.	New Member Orientation
6:00 p.m. - 8:00 p.m.	Reception and Registration HOST: North Carolina Department of Transportation

Tuesday, 23 May 1989

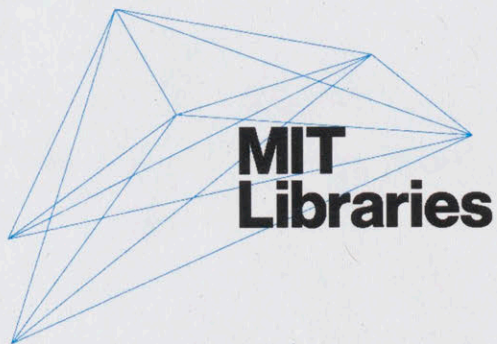
7:30 a.m. - 8:30 a.m.	BREAKFAST
8:30 a.m. - 8:45 a.m.	President's Welcome North Carolina's Welcome
8:45 a.m. - 10:15 a.m.	Ethics/Dramatized Case Study -- Gregg Raudabaugh, et. al.
10:15 a.m. - 10:45 a.m.	BREAK/Networking
10:45 a.m. - 12:00 noon	Legal Issues -- Jerome Weinstein, Esq. -- James Simon, Esq.
12:00 noon - 1:00 p.m.	LUNCH
1:00 p.m. - 3:15 p.m.	Confidentiality -- Kay Buckler, et. al. Issues and Definitions Case Studies/Discussion
3:15 p.m. - 3:45 p.m.	BREAK/Networking
3:45 p.m. - 5:00 p.m.	Report on Ombudsman Research -- Lee Robbins, Ph.D. -- Mary Rowe, Ph.D. -- James Ziegenfuss, Ph.D.
6:30 p.m.	DINNER -- Pig Pickin' on the Mall

BOARD OF DIRECTOR'S MEETING
MAY 25, 1989
AGENDA

0730	Continental Breakfast	
0800	Minutes of the December 2, 1988 Meeting	
0805	Election of Officers	
0825	Executive Officer's Report Financial Status Tax Exempt Status Needs for the Future	J. Hendry
0850	Research Status Work in Process Financial Status Plans	M. Rowe
1000	Break	
1010	1990 Conference Planning Postmortem on 1989 Conference Preliminary Report from 1990 Hosts Preliminary Theme and Content Set Final Conference Planning Date Action Items	J. Ziegenfuss J. M. Scott
1200-1300	Lunch	
1300	Committee Reports Shield Law Membership Nominating Discussion of Timing for Future Years Newsletter	T. Perneski C. Trocchio L. Redding ?
1400	Discussion Regarding: Membership and Conference Fee Printing Needs and Procedures Any Other Old Business	J. Hendry
1430	New Business Historian--Formal Archives Next Year's Key Dates Future Board Meetings Etc.	
1500	Adjourn	

Wednesday, 24 May 1989

7:30 a.m. - 8:30 a.m.	BREAKFAST
8:30 a.m. - 10:00 a.m.	Tools-of-the-Trade -- Jeraldine Brown -- Susan Hobson-Panico
10:00 a.m. - 10:30 a.m.	BREAK/Networking
10:30 a.m. - 12:00 noon	Ombudsman/Catalyst for Change -- Robert Morrissey -- Brian Gimlett
12:00 noon - 1:30 p.m.	LUNCH
1:30 p.m. - 2:15 p.m.	Mary Rowe's Crystal Ball
2:15 p.m. - 3:30 p.m.	Annual Meeting of the Corporate Ombudsman Association Introduction of Officers and New Board Members New President's Address
3:30 p.m.	ADJOURN



Department of Distinctive Collections
Massachusetts Institute of Technology
77 Massachusetts Avenue
Cambridge, MA 02139-4307
libraries.mit.edu



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