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Corporate Ombudsman Association board of directors

1990-
1991

CORPORATE OMBUDSMAN ASSOCIATION
BOARD OF DIRECTORS
(1990-1991)

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March 12, 1991

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June 14, 1991

CORPORATE OMBUDSMAN ASSOCIATION
ANNUAL MEMBERSHIP MEETING
MINNEAPOLIS, MINNESOTA
MAY 15, 1991

The meeting was called to order by President, Mary Simon at 4:50pm.

MEMBERSHIP REPORT

Gene Herbert reported that we had 121 members in 1990. During 1991 we have gained 29 new members and have lost 35 old members, with a current total membership of 115.

FINANCIAL REPORT

The balance as of October 31, 1990 was \$36,626.88. Current balance in the treasury is \$58,720.05. \$8200 of this current balance is in reserve and approximately \$12-13,000 expenses associated with the annual conference have not yet been paid.

NEWSLETTER

Kay Buckler at G.E. will be publishing the newsletter for another year. It is scheduled for publication in March and September of each year. We are interested in receiving case studies, book reports, cartoons, or any other suitable material for publication. Mary Rowe is the Editor.

TRAINING

Bob Morrissey announced the "Ombudsman 101" training to be held at the Hyatt Regency in Washington, D.C. July 30, July 31 and August 1. Some of the important topics to be covered will be reflective listening and influencing without authority.

ANNUAL MEETINGS

We would appreciate ideas and suggestions about topics and/or speakers. We are considering holding at least part of the annual meeting and convention on a weekend in order to cut down on the time required away from office responsibilities.

BOARD MEMBERS/BYLAWS

The board has eliminated the board member elect category and enlarged the board to a maximum of 15 members (plus emeritus and ex-officio). There will be three classes of members--five in each class, serving three years each class.

It was moved and seconded that Lou Garcia, Alma Montgomery and Ella Thurman be elected to terms through 1994. This motion passed. It was moved and seconded that Bob Morrissey and Gene Herbert be elected as replacement members for class of 1992 board seats. This motion also passed.

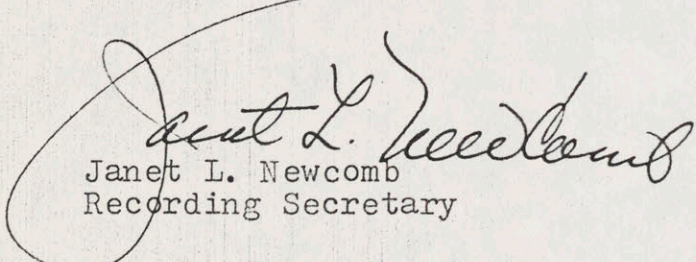
All members were invited to become active participants in the organization, either by serving as board members or committee members.

The following members were recognized and thanked for their past contributions:

Jim Hendry, retired Executive Officer
Carole Trocchio, past President and board member
"Luge" Luetjen, past board member
Messrs. Simon and Weinstein, attorneys and long-time supporters
Lewis Redding, past board member
Jane Denbow, Historian and past board member-elect
Virg Marti, past President and board member
Vince Riley, incoming President and board member
Mary Simon, outgoing President and board member

1993 MEETING

Tentative site for the 1993 annual meeting is San Francisco. We may have joint sponsorship between Pacific Bell and the Federal Reserve Bank of San Francisco. Other possible sponsors for future meetings, guest speakers, suggested topics, etc., are enthusiastically invited.


Janet L. Newcomb
Recording Secretary