

13 University and College Ombuds Association Directory of Members

1999 -
2000



University and College Ombuds Association

Directory of Members

1999 - 2000

University and College Ombuds Association
UCOA

Board of Officers
1999-2000

President

Judi Segall
SUNY at Stony Brook

President – Elect

Beverlyn Grace-Odeleye
Ball State University

Past President

Ella Wheaton
University of California at Berkeley

Secretary

Gloria Miller-White
University of Oklahoma

Treasurer

Vicky Brown
University of Central Florida

Member-At-Large

Mary Lou Fenili
University of Colorado at Denver

Member-At-Large

Tim Griffin
Northern Illinois University

Member-At-Large

Herman “Butch” Hill
Ohio University

Member-At-Large

Maile Sagen
The University of Iowa

UCOA Membership Directory 1999-2000
Regular Members

Regular membership is open to individuals who are practicing ombuds professionals affiliated with an institution of higher education.

Wanda I. Aguilar Perez*

Student Ombudsperson
Humacao University College-University of
Puerto Rico
CUH Station
Humacao, Puerto Rico 00792
Phone: (787) 850-0000 x-9836
Fax: (787) 850-9456
Email: w-aguilar@cuhad.upr.clu.edu

Frances Bauer

Ombudsperson
The University of Western Ontario
Ombuds Office, UCC 251
London, ON, N6A 3K7 Canada
Phone: (519) 661-3573
Fax: (519) 661-3924
Email: fbauer@julian.uwo.ca

Victoria A. Anderson

University Ombudsperson
Wayne State University
1323 Faculty/Administration Bldg.
Detroit, MI 48202
Phone: (313) 577-7839
Fax: (313) 577-9296
Email: aa9984@wayne.edu

Elizabeth Bean

Assistant Ombudsperson
UCLA
Ombuds Office
1172 Career Center
Los Angeles, CA 90095-1508
Phone: (310) 825-7627
Fax: (310) 206-2545
Email: ebean@conet.ucla.edu

Nancy M. Barbee

Interim Ombudsperson
UCLA
Ombuds Office
1172 Career Center
Los Angeles, CA 90095-1508
Phone: (310) 825-7627
Fax: (310) 206-2545
Email: nbarbee@conet.ucla.edu

Evelyn Bernstein

University Ombudsman
University of Manitoba
406 University Center
Winnipeg, Manitoba R3T 2N2
Phone: (204) 474-8439
Fax: (204) 474-7526
Email: Evelyn_Bernstein@umanitoba.ca

John S. Barkat

University Ombuds
Pace University
235 Elm Road
Briarcliff Manor, NY 10510
Phone: (212) 346-1111
Fax: (914) 923-2755
Email: ombuds@pace.edu

Caryn A. Bills

Ombudsperson/
Director of Campus Relations
University of Illinois at Chicago
1200 W. Harrison, Suite 2080 SSB
Chicago, IL 60607 M/C 319
Phone: (312) 996-8145
Fax: (312) 413-3635
Email: cabw@uic.edu

Sandra Blakeman

Director, Learning Enhancement
Services & Ombudsperson
Hood College
401 Rosemont Avenue
Frederick, MD 21701
Phone: (301) 696-3422
Fax: (301) 696-3952
Email: Blakeman@Hood.edu

Andrea Briggs

Ombudsperson
University of California
Riverside, CA 92521
Phone: (909) 787-3213
Fax: (909) 787-5308
Email: ABRIGGS@UCRACL.UCR.EDU

Jane Bock*

Faculty Ombudsperson
University of Colorado at Boulder
CB 334
Boulder, CO 80309
Phone: (303) 492-7758
Fax: (303) 492-2110
Email: jane.bock@colorado.edu

Jenna Brown*

Ombuds Officer
University of Denver
2199 So. University Blvd.
Denver, CO 80208
Phone: (303) 871-4712
Fax: (303) 871-2748
Email: ombuds-officer@du.edu

Dianne Bouvier

Assistant Ombuds
Ohio University
Office of the University Ombudsman
200 Crewson House
Athens, OH 45701
Phone: (740) 593-2627
Fax: (740) 593-0675
Email: bouvier@ohiou.edu

Vicky Brown

University Ombuds Officer
University of Central Florida
P.O. Box 160005
Orlando, FL 32816-0005
Phone: (407) 823-6440
Fax: (407) 823-3085
Email: vbrown@mail.ucf.edu

Jacqueline E. Bowman

University Ombuds Officer
University of Illinois at Urbana-
Champaign
323 Illini Union
1401 W. Green Street
Urbana, IL 61801
Phone: (217) 333-1345
Fax: (217) 333-8800
Email: jebowman@uiuc.edu

Gary J. Buckley

University Ombudsman
Northern Arizona University
P.O. Box 5693
Flagstaff, AZ 86011
Phone: (520) 523-9358
Fax: (520) 523-9975
Email: Gary.Buckley@nau.edu

Madison L. Boyce

Director, Judicial Affairs/Ombudsman
State University of NY at Buffalo
405 Capen Hall
Buffalo, NY 14260
Phone: (716) 645-6154
Fax: (716) 645-3376
Email: mlboyce@buffalo.edu

David Butler

Campus Life Ombudsman
University of Arizona
Admin. 401, P.O. Box 210066
Tucson, AZ 85721-0066
Phone: (520) 621-0964
Fax: (520) 621-3766
Email: Ombudsman@lan.admin.arizona.edu

David Carver, Ph.D.*

Student Ombudsperson
University of Nebraska Medical Center
984255 Nebraska Medical Center
Omaha, NE 68198-4255
Phone: (402) 559-7276
Fax: (402) 559-9671
Email: dcarver@unmc.edu

Adolfo Chavarro, Ph.D.

University Ombudsman/
Professor of Psychology
Central Connecticut State University
1615 Stanley Street
New Britain, CT 06050
Phone: (860) 832-3021
Fax: (860) 832-3123
Email: chavarro@ccsu.ctstateu.edu

Mary Chavez Rudolph*

Interim Associate Director, Ombuds Office
University of Colorado at Boulder
CB 112
Boulder, CO 80309
Phone: (303) 492-5077
Fax: (303) 492-2110
Email: Mary.ChavezRudolph@colorado.edu

J. Michael Chennault*

Associate Ombudsman
University of California, Irvine
Ombudsman Office
437 Admin. Bldg.
Irvine, CA 92697-4325
Phone: (949) 824-7256
Fax: (949) 824-2664
Email: jmchenna@uci.edu

Penny S. Cierzan

University Ombudsperson/
Director of Paralegal Programs
Hamline University
1536 Hewitt Avenue, #180
St. Paul, MN 55104
Phone: (651) 523-2857
Fax: (651) 523-3170
Email: pcierzan@gw.hamline.edu

Donna Clark

Associate Ombudsman
University of California, Irvine
Ombudsman Office
437 Adm. Bldg
Irvine, CA 92697-4325
Phone: (714) 456-5287
Fax: (714) 456-7342
Email: dmclark@uci.edu

Dr. Ingrid G. Clarke

Director
University Ombudsman Office
Southern Illinois University
Mail Code 4708
Carbondale, IL 62901-4708
Phone: (618) 453-2411
Fax: (618) 453-2260
Email: iclarke@ombuds.siu.edu

Lynn M. Connley

Associate Director
University Ombudsman Office
Southern Illinois University at
Carbondale
Mail Code 4708
Carbondale, IL 62901-4708
Phone: (618) 453-2411
Fax: (618) 453-2260
Email: lconnley@ombuds.siu.edu

Carol Cumming Speirs*

Ombudsperson for Students
McGill University
805 Sherbrooke St. W. #107
Montreal, Quebec CA H3A 2K5
Phone: (514) 398-7059
Fax: (514) 398-3984
Email: Carols@stuserv.lan.mcgill.ca

Dorreen Daly

Assist. Director/Student Ombudsman/
Volunteer
University of North Florida
4567 St. Johns Bluff Road S
Bldg. 14, Rm. 2614
Jacksonville, FL 32224
Phone: (904) 620-3979
Fax: (904) 620-1005
Email: ddaly@gw.unf.edu

Dr. Jeffrey Dembo

Academic Ombud
University of Kentucky
109 Bradley Hall
Lexington, KY 40506-0058
Phone: (606) 257-3737
Fax: (606) 257-5346
Email: ombud@pop.uky.edu

William J. Denton

Ombudsman
Kentucky Dept. for Technical Education
500 Mero St. 20th Floor CPT
Frankfort, KY 40601
Phone: (502) 564-4286
Fax: (502) 564-4800
Email: WilliamJ.Denton@mail.state.ky.us

Joanne DeSiato*

Ombudsperson for Graduate Students
University of Maryland
2133 Lee Building
College Park, Maryland 20742-5121
Phone: (301) 405-3132
Fax: (301) 405-8386
Email: jdesiato@gradschool.umd.edu

Donna Douglass Williams

Ombudsperson/ADR Coordinator
Georgia State University
Office of the Ombudsperson
University Plaza, One Park Pl. S.
Atlanta, GA 30303-3083
Phone: (404) 651-2220
Fax: (404) 651-1598
Email: acaddw@langate.gsu.edu

Mary Lou Fenili

University Ombuds
University of Colorado at Denver
Ombuds Office
CB191, POB 173364
Denver, CO 80217-3364
Phone: (303) 556-4493
Fax: (303) 556-5855
Email: marylou.fenili@cudenver.edu

Valerie Fennell

Faculty Ombudsperson
Georgia State University
University Plaza
Atlanta, GA 30303-3083
Phone: (404) 651-1757
Fax: (404) 651-3235
Email: ACAVIF@langate.gsu.edu

Robert R. Fink

Faculty Ombudsperson
University of Colorado at Boulder
Campus Box 301
Boulder, CO 80309
Phone: (303) 492-0868
Fax: (303) 494-2375
Email: robert.fink@colorado.edu

Nancy C. Franzen

Assistant Ombudsperson
UCLA
Ombuds Office
52-025
Center for Health Services
Los Angeles, CA 90095-1508
Phone: (310) 206-2427
Fax: (310) 206-3331
Email: nfranzen@mednet.ucla.edu

C. Jean Fuller

Director, Faculty & Staff Support
Services, Classified Staff Ombuds
Georgia Institute of Technology
955 Fowler Street Rm 321
Atlanta, GA 30332-0435
Phone: (404) 894-9411
Fax: (404) 894-4691
Email: jean.fuller.@ohr.gatech.edu

Eleanor N. Funk

Ombudsperson
Bryn Mawr College
Box C-1699
101 N. Merion
Bryn Mawr, PA 19010-2899
Phone: (610) 526-7318
Email: efunk@brynmawr.edu

Rosa J. Garner

Ombudsperson
University of Wisconsin
Medical School
1300 University Avenue
Madison, WI 53706
Phone: (608) 265-9666
Fax: (608) 265-9773
Email: rgarner@facstaff.wisc.edu

Sheila K. Gottehrer

Ombudsman
University of California at Santa Cruz
489 McHenry Library
Santa Cruz, CA 95064
Phone: (831) 459-4606
Fax: (831) 459-5470
Email: ombdskg@cats.ucsc.edu

Beverlyn Grace-Odeleye

Student Ombudsperson
Ball State University
Muncie, IN 47306-0810
Phone: (765) 285-1545
Fax: (765) 285-2464
Email: bgodeley@wp.bsu.edu

Dr. Dorothy Graham

Faculty Ombud/
Kennesaw State University
English Department
1000 Chastain Road
Kennesaw, GA 30144-5591
Phone: (770) 423-6112
Fax: (770) 423-6524
Email: dgraham@kennesaw.edu

Tim D. Griffin

University Ombudsman
Northern Illinois University
Office of the Ombudsman
DeKalb, IL 60115
Phone: (815) 753-1415
Email: tgriffin@niu.edu

Dr. Norma S. Guerra

Executive Director,
Human Resources Mgt. & Development
University of Texas at San Antonio
6900 North Loop 1604 W
San Antonio, TX 78249
Phone: (210) 458-4250
Fax: (210) 258-4647
Email: nguerra@utsa.edu

Helen Hasenfeld

Ombudsperson
California Institute of Technology
1200 E. California Blvd
Mail Code 4-40
Pasadena, CA 91125
Phone: (626) 395-6990
Fax: (626) 792-9917
Email: helenh@caltech.edu

Sandra R. Hayden

Executive Assistant to the President &
University Ombudsman
University of Florida
P.O. Box 113150
Gainesville, FL 32607
Phone: (352) 392-1311
Fax: (352) 392-9506
Email: hayden@ufl.edu

Carolyn Hernandez, Ph.D.

Director Affirmative Action/
Ombudsperson
Oklahoma State University
408 Whitehurst
Stillwater, OK 74078-1035
Phone: (405) 744-5371
Fax: (405) 744-5576
Email: chernan@okstate.edu

Herman "Butch" Hill

Ombudsman
Ohio University
200 Crewson House
Athens, OH 45701
Phone: (740) 593-2627
Fax: (740) 593-0675
Email: hill@ohiou.edu

Willis Hill

Ombudsman
CSU Bakersfield
9001 Stockdale Highway
Bakersfield, CA 93311-1099
Phone: (805) 664-3366
Fax: (805) 655-6916
Email: whill@csubak.edu

Brad Holland

University Ombudsman
University of Virginia
Office of Equal Opportunity Programs
Poe Alley, West Lawn
Charlottesville, VA 22903
Phone: (804) 924-7819
Fax: (804) 924-1313
Email: bholland@virginia.edu

Kristl Holtrop

Ombudsman
University of Amsterdam
Binnengasthuisstraat 9
1012 ZA Amsterdam
Phone: 020-525-3798
Fax: 020-525-3797
Email: ombudsman@uva.nl

Tommie C. Howard, Jr.

Assistant University Ombudsman
University of Florida
P.O. Box 113150
Gainesville, FL 32607
Phone: (352) 392-1308
Fax: (352) 392-1350
Email: THoward@nersp.nerdc.ufl.edu

Kevin Kellehear

Assistant Ombud
University of Technology
P.O. Box 123
Broadway NSW
Sydney, Australia 2007
Phone: (612) 9514-5050
Fax: (612) 9514-5049
Email: Kevin.Kellehear@uts.edu.au

Jack Kelso

Faculty Ombuds
University of Colorado at Boulder
Campus Box 233
Boulder, CO 80309
Phone: (303) 492-5077
Fax: (303) 492-2110
Email: kelso@colorado.edu

Jim Kennelly

University Ombudsperson
Carleton University
1125 Colonel By Dr.
Ottawa, ON K1S 5B6 Canada
Phone: (613) 520-6617
Fax: (613) 520-3599
Email: ombuds@carleton.ca

Michael Kerze

Assistant Ombudsman
University of California, Los Angeles
Ombuds Office
1172 Career Center
Los Angeles, CA 90095-1508
Phone: (310) 825-7627
Fax: (310) 206-2545
Email: mkerze@conet.ucla.edu

William E. King

University Ombudsman
Colorado State University
182 Lory Student Center
Ft. Collins, CO 80523-8026
Phone: (970) 491-7165
Fax: (970) 491-3470
Email: weking@lamar.colostate.edu

Kathleen Kutsko

Counselor/Ombudsperson
Hocking College
3301 Hocking Parkway
Nelsonville, OH 45764
Phone: (740) 753-3591 x2206
Email: kutsko_k@hocking.edu

Anthony Lombardo

Ombudsman
Florida Atlantic University
777 Glades Road
Boca Raton, FL 33431
Phone: (561) 297-3032
Fax: (561) 297-2777
Email: Lombardo@fau.edu

Patricia Lugo

University Ombudsperson
Northern Arizona University
P.O. Box 5693
Flagstaff, AZ 86011
Phone: (520) 523-9358
Fax: (520) 523-9975
Email: Patricia.Lugo@nau.edu

Linda Martin

Assistant Ombudsperson
SUNY at Stony Brook
Ombuds Office, 114 Humanities
Stony Brook, NY 11794-5336
Phone: (631) 632-9200
Fax: (631) 632-9276
Email: LSMartin@notes.cc.sunysb.edu

Molly McAvoy

University Ombudsperson
Hamline University
1536 Hewitt Ave.
St. Paul, MN 55104
Phone: (651) 523-2484
Fax: (651) 523-2489
Email: mmcavoy@gw.hamline.edu

Martha McKee

Ombudsperson
Stanford University School of Medicine
MSOB Bldg. Rm 301
MC 5404
Stanford, CA 94305-5501
Phone: (650) 498-5744
Fax: (650) 498-5865
Email: mmckee@stanford.edu

Dr. Charles W. McKinney

Director of Educational Services &
Equal Opportunity Programs/Ombudsman
Florida Gulf Coast University
10501 FGCU Blvd. S.
Ft. Myers, FL 33965-6565
Phone: (941) 590-1022
Fax: (941) 590-1059
Email: cmck@fgcu.edu

Rolf Meyersohn

Ombuds Officer
CUNY Graduate School
365 5th Avenue
New York, NY 10016-4309
Phone: (212) 817-7191
Email: rmeyersohn@gc.cuny.edu

Marianne Miller

Ombudsperson
University of Waterloo
SLC 2821, c/o Turnkey Desk
Waterloo, ON, N2L 3G1 Canada
Phone: (519) 885-1211 x2402
Fax: (519) 888-1019
Email: mmiller@watserv1.uwaterloo.ca

Gloria Miller-White

Ombudsman
University of Oklahoma
Bizzell Library
401 W. Brooks, Room 213
Norman, OK 73019
Phone: (405) 325-3297
Fax: (405) 325-3338
Email: gloria.m.white-1@ou.edu

Jan Morse

Director, Student Resolution Center &
Office of the Ombudsman
University of Minnesota
321 Coffman Memorial Union
Minneapolis, MN 55414
Phone: (612) 625-5900
Fax: (612) 626-0691
Email: Morseoos@tc.umn.edu

William G. Morris III

Director of Campus Life
SUNY-Potsdam
Potsdam, NY 13676
Phone: (315) 267-2579
Fax: (315) 267-3215
Email: [moriswg@potsdam.edu](mailto:morriswg@potsdam.edu)

Marilyn Myers

Chair of the Ombudsperson Committee &
Director, Library Information & Resources
Arizona State University West
Fletcher Library
P. O. Box 37100
Phoenix, AZ 85069-7100
Phone: (602) 543-8533
Fax: (602) 543-8540
Email: marilyn.myers@asu.edu

Humberto Malave Nunez

Ombudsman
University of Puerto Rico
Cayey University College
Antonio R. Barcelo Ave.
Cayey, Puerto Rico 00736
Phone: (787) 263-3165 & (787) 263-5550

Bob Oberstein

Ombudsman
Ottawa University
2340 W. Mission Lane
Phoenix, AZ 85021
Phone: (602) 371-1188 x-120
Fax: (602) 371-0035
Email: oberst@ottawa.edu

Joseph F. O'Conner*

Faculty Ombudsman
Georgetown University
Classics Department
140 New North
Washington, DC 20057
Phone: (202) 687-7630
Fax: (202) 687-8000
Email: oconnerj@gunet.georgetown.edu

Bonnie B.C. Oh*

Main Campus Faculty Ombudsperson
Georgetown University
512 ICC, Asian Studies Program
Washington, DC 20057
Phone: (202) 687-8987
Fax: (202) 687-7397
Email: ohbo@gunet.georgetown.edu

Karen S. Ohlsson

Assistant Director & Staff Ombud
Kennesaw State University
Center for Conflict Management
1000 Chastain Road
Kennesaw, GA 30144-5591
Phone: (770) 423-6299
Fax: (770) 423-6312
Email: kohlsson@ksumail.kennesaw.edu

Kay Peter

Ombudsman/ Asst. to the Vice Chancellor
University of Michigan-Dearborn
4901 Evergreen Road
1060 Administration Building
Dearborn, MI 48128-1491
Phone: (313) 593-5151
Fax: (313) 593-5452
Email: kpeter@fl-ab.umd.umich.edu

Michael L. Phillips

Associate Dean of Students &
Student Ombudsperson
Indiana State University
Dean of Students, HMSU 816
Terre Haute, IN 47809
Phone: (812) 237-8111
Fax: (812) 237-8086
Email: stumlp@amber.indstate.edu

Dr. Odida T. Quamina

Ombudsperson
Seneca College of Applied Arts and
Technology
1750 Finch Ave. East
North York, Ontario M2J 2X5
Phone: (416) 491-5050 ext. 2029
Fax: (416) 494-3161
Email: odida.quamina@senecac.on.ca

Susan Rademacher

Student Ombuds Officer
Central Michigan University
Bovee UC 305
Mt. Pleasant, MI 48859
Phone: (517) 774-3010
Fax: (517) 774-3665
Email: Susan.Rademacher@cmich.edu

Anu Rao

University Ombuds Officer
Princeton University
179 Nassau Street
Princeton, NJ 08544-5264
Phone: (609) 258-1775
Fax: (609) 258-1588
Email: anu@princeton.edu

Alfonso Ramos-Torres

Student Ombudsperson
University of Puerto Rico
Rio Piedras Campus
P.O. Box 22034
San Juan, PR 00931-2034
Phone: (787) 772-1402
Fax: (787) 764-0000 x2711 or 764-8799
Email: aramos2@rrpac.upr.clu.edu

Karen P. Rauss

Ombuds/EEO Officer
Woods Hole Oceanographic Institution
Clark 263, MS #22
Woods Hole, MA 02543-1541
Phone: (508) 289-2645
Fax: (508) 457-2103
Email: krauss@whoi.edu

Katrina C. Reynolds*

Coordinator of Ombuds Services
Western Michigan University
Ombudsman Office
218 Bernhard Center
Kalamazoo, MI 49008-3864
Phone: (616) 387-5300
Fax: (616) 387-5301
Email: ombudsman@wmich.edu

Barbara Rice

Associate Ombudsman
Florida Atlantic University
777 Glades Road
Boca Raton, FL 33431
Phone: (561) 297-3693
Fax: (561) 297-2777
Email: Rice@fau.edu

Charmayne B. Richardson

Student Ombud &
Coordinator, International Student Retention
Kennesaw State University
1000 Chastain Road
Kennesaw, GA 30144-5591
Phone: (770) 499-3313
Fax: (770) 423-6777
Email: crichardson@kennesaw.edu

Marie-Jose Rivest

Ombudsman
Universite de Montreal
C.P. 6128 Succ. Centre-ville
Montreal (Quebec), Canada H3C 3J7
Phone: (514) 343-2100
Fax: (514) 343-6453
Email: ombudsman@umontreal.ca

Dr. David Lee Robinson

Deputy Ombudsman
National Institutes of Health
OD/CCR 31
Bethesda, MD 20872
Phone: (301) 496-1601
Fax: (301) 594-7948
Email: ROBINSOD@OD.NIH.GOV

Toni Robinson

Ombudsperson
Massachusetts Institute of Technology
MIT Rm 10-213
77 Massachusetts Ave.
Cambridge, MA 02139
Phone: (617) 253-5921
Fax: (617) 253-1931
Email: trobins@mit.edu

Mary Rowe

Ombudsperson
Massachusetts Institute of Technology
Room 10-213
Cambridge, MA 02139-4307
Phone: (617) 253-5921
Fax: (617) 253-1931
Email: mrowe@mit.edu

Maile Sagen

Ombudsperson
University of Iowa
C108 Seashore Hall
Iowa City, IA 52242-1402
Phone: (319) 335-3608
Fax: (319) 335-3071
Email: maile-sagen@uiowa.edu

Ellen Schoeck

Director, University Secretariat
University of Alberta
2-5 University Hall
Edmonton, Alberta T6G 2J9
Phone: (780) 492-5430
Fax: (780) 492-1424
Email: ellen.schoeck@ualberta.ca

Janis Schonauer

Interim Ombudsperson
California Institute of Technology
1200 E. California Blvd.
Mail Code 4-40
Pasadena, CA 91125
Phone: (626) 395-6990
Fax: (626) 792-9917
Email: janislyn@caltech.edu

Myron Schwartzman

Professor of English/Ombuds Officer
Baruch College
The City University of New York
17 Lexington Avenue, Box F-1125
New York, NY 10010
Phone: (212) 802-6646
Fax: (212) 802-6646
Email: Katonahl@aol.com

Tom Sebok

Director, Ombuds Office
University of Colorado at Boulder
Campus Box 112
Boulder, CO 80309-0112
Phone: (303) 492-5077
Fax: (303) 492-2110
Email: sebok@spot.colorado.edu

Judi Segall

University Ombudsperson
SUNY at Stony Brook
114 Humanities Bldg.
Stony Brook, NY 11794-5336
Phone: (631) 632-9200
Fax: (631) 632-9276
Email: jsegall@notes.cc.sunysb.edu

Robert Shelton

University Ombudsman
University of Kansas
104 Smith Hall
Lawrence, KS 66045-2164
Phone: (785) 864-4665
Fax: (785) 864-5205
Email: rshelton@lark.cc.ukans.edu

Gina Smith

Ombudsperson
Smith College
Neilson Library B/18
Northampton, MA 01063
Phone: (413) 585-3358
Email: ombuds@smith.edu

Marilyn J. Smith*

Ombudsperson
Harper College
c/o Student Affairs
1200 W. Algonquin Rd.
Palatine, IL 60067-7398
Phone: (847) 925-6441
Fax: (847) 925-6033
Email: msmith@harper.cc.il.us

Stan Soffin

University Ombudsman
Michigan State University
129 N. Kedzie Hall
East Lansing, MI 48824
Phone: (517) 353-8830
Fax: (517) 432-2198
Email: soffin@msu.edu

Bernard Sorofman*

Ombudsperson
University of Iowa
C108 Seashore Hall
Iowa City, IA 52242-1402
Phone: (319) 335-3608
Fax: (319) 335-3071
Email: bsorofma@blue.weeg.uiowa.edu

Roberta J. Steinhardt

Ombudsperson
University of Colorado
Health Sciences Center
4200 E. 9th Ave, Box C217
Denver, CO 80262
Phone: (303) 315-0563
Email: Roberta.Steinhardt@UCHSC.edu

Carolyn Stieber

Ombudsman Emeritus
Michigan State University
231 Lexington Avenue
East Lansing, MI 48823
Phone: (517) 337-2378
Fax: (517) 336-7035
Email: stieberj@msu.edu

Anita Stuhmcke

Student Ombuds
University of Technology, Sydney
P.O. Box 123
Broadway NSW
Sydney, Australia 2007
Phone: (612) 9514-3793
Fax: (612) 9514-3400
Email: Anita@law.uts.edu.au

Karen M. Truesdale

Assistant Director, Human Resources/
Ombudsperson
Georgia Perimeter College
3251 Panthersville Road
Decatur, GA 30034
Phone: (404) 244-5753
Fax: (404) 244-5774
Email: ktruesda@gpc.peachnet.edu

James W. Vice

Ombudsperson
Loyola University Medical Center
105-2804
2160 S. First Ave.
Maywood, IL 60153
Phone: (708) 216-5228
Fax: (708) 216-7980
Email: jvice@luc.edu

Dr. Marsha L. Wagner

Ombuds Officer
Columbia University
660 Schermerhorn Ext., MC 5558
1200 Amsterdam Ave.
New York, NY 10027
Phone: (212) 854-1234
Fax: (212) 854-6046
Email: ombuds@columbia.edu

Jennifer L. Walters

University Ombuds
University of Michigan
3000 Michigan Union
Ann Arbor, MI 48103
Phone: (734) 763-3545
Fax: (734) 647-4133
Email: waltersj@umich.edu

John M. Wanjala

Campus Ombudsperson
Portland State University
P.O. Box 751
Portland, OR 97207-0751
Phone: (503) 725-5901
Fax: (503) 725-5200
Email: WanjalaJ@mail.pdx.edu

Mary Ward

University Ombudsperson
University of Toronto
222 College St., Suite 161
Toronto, ON M5T 3J1 Canada
Phone: (416) 946-3485
Fax: (416) 978-3439
Email: ombuds.person@utoronto.ca

Ellen Waxman

Ombudsman & Mediation Coordinator
Stanford University
P.O. Box 9567
Stanford, CA 94309
Phone: (650) 723-3682
Fax: (650) 725-8986
Email: ewaxman@stanford.edu

Merle Waxman

Ombudsperson
Yale University School of Medicine
P.O. Box 208012
New Haven, CT 06520-8012
Phone: (203) 785-4680
Fax: (203) 737-1624
Email: Merle.Waxman@yale.edu

Tom Webster

Associate Ombudsman
University of California at Santa Cruz
491 McHenry Library
Santa Cruz, CA 95064
Phone: (831) 459-2073
Fax: (831) 459-5470
Email: ombdtfw@cats.ucsc.edu

Margo Wesley

Associate Staff Ombudsperson
University of California, Berkeley
Staff Ombuds Office
2539 Channing Way
Berkeley, CA 94720-5140
Phone: (510) 642-7823
Fax: (510) 642-9658
Email: mwesley@uclink.berkeley.edu

Ella Wheaton

Campus Ombudsperson
(Director, Staff Ombuds Office)
University of California, Berkeley
2539 Channing Way
Berkeley, CA 94720-5140
Phone: (510) 642-7823
Fax: (510) 642-9658
Email: ellaw@uclink4.berkeley.edu

Melinda S. Whitman

Ombuds
Johnson County Community College
12345 College Blvd., Box 17
Overland Park, KS 66210
Phone: (913) 469-8500
Email: Mwhitman@jccc.cc.ks.us

Linda Wilcox

Ombudsperson
Harvard Medical School
164 Longwood Avenue, Rm 306
Boston, MA 02115
Phone: (617) 432-4040
Fax: (617) 432-0586
Email: Linda-wilcox@hms.harvard.edu

Ron Wilson

Assistant Executive Vice Chancellor &
Director
Office of Equal Opportunity & Diversity
University of California, Irvine
Rm 524 Admin. Bldg.
Irvine, CA 92697-1125
Phone: (949) 824-5594
Fax: (949) 824-2112
Email: rrwilson@uci.edu

Elizabeth A. Winney

Students' Ombudsman
Yavapai College
1100 E. Sheldon Street
Prescott, AZ 86301
Phone: (520) 776-2196
Fax: (520) 776-2030
Email: liz_winney@yavapai.cc.az.us

Thomas P. Zgambo, Ph.D.

Ombudsperson
Massachusetts Institute of Technology
MIT RM 10-213
Cambridge, MA 02139-4307
Phone: (617) 253-5921
Fax: (617) 253-1931
Email: Zgambot@mit.edu

William A. Ziegler, Ph.D.

Customer Service Representative, III
Associate Professor
With other faculty members and individuals interested in the
916 574 7000 - L. Ogilvie
1805-595-1212 - Phone
5636-314 (212) - Fax
Tom Bailey*
Associate Provost
3100 Student Administration Bldg.
Western Michigan University
Kalamazoo Michigan 49008
Phone: (616) 387-2380
Fax: (616) 387-2325
8861-146 (509) - Phone
2521-146 (509) - Fax
bailey@wmich.edu

M.D. Anderson Cancer Center
1515 Holcombe Blvd
Houston, TX 77030
Phone: (713) 792-3487
Fax: (713) 792-3369
Email: wp@mda.org

Suzanne Chappell
Ombudsman
San Diego State University
3500 Campanile Dr
San Diego, CA 92182-1436
Phone: (619) 594-6577
Fax: (619) 594-2380
Email: suzanne.chappell@sdsu.edu

Jean Civicky-Powell*
Director, Faculty Dispute Resolution
Department of Communication
University of New Mexico
Albuquerque, NM 87131
Phone: (505) 277-3427
Fax: (505) 277-4206
Email: jean@unm.edu

Claudia D'Albino
Program Coordinator
The University of Arizona
President's Office
P.O. Box 21006
Tucson, AZ 85721-0066
Phone: (520) 621-5214
Fax: (520) 634-9827
Email: dalbino@u.arizona.edu

Barbara K. Bernier
Program Director
Academy of Dispute Resolution
New South Wales University
3301 College Ave
P.O. Box 121
Parramatta, NSW 2150
Phone: (61) 263-8287
Fax: (61) 263-3987
Email: barbara.bernier@unsw.edu.au

William H. Brohm
Associate Ombudsman for Families
Children's University
159 Pleasant Street
Concord, NH 03301
Phone: (603) 271-2520
Fax: (603) 271-2520
Email: brohm@childrens.edu

* New Member 1999-2000
Membership determinations are in accordance
with UCOA By-Laws, Article IV, Section I.

Associate members

Associate (nonvoting) membership is open to individuals who are ombuds professionals affiliated with other than academic institutions and individuals interested in the profession.

Tom Bailey*

Associate Provost
3100 Seibert Administration Bldg.
Western Michigan University
Kalamazoo, Michigan 49008
Phone: (616) 387-2380
Fax: (616) 387-2355
Email: Bailey@wmich.edu

Susie Belleci*

Ombudsperson
School for International Training
P.O. Box 1313 #C-49
Brattleboro, VT 05302
Phone: (802) 258-3104
Email: susie.belleci@sit.edu

Barbara K. Berner

Program Director,
Academy of Dispute Resolution
Nova Southeastern University
3301 College Ave.
Ft. Lauderdale, FL 33314
Phone: (954) 262-4237
Fax: (954) 262-3968
Email: berner@nsu.acast.nova.edu

William H. Brehm

Associate Ombudsman for Families &
Children
NHDHHS
129 Pleasant Street
Concord, NH 03301-3857
Phone: (603) 271-5572
Fax: (603) 271-4771
Email: bbrehm@dhhs.state.nh.us

William Brock

Professor of Experimental Radiation
Oncology
University of Texas
M.D. Anderson Cancer Center Box 66
1515 Holcombe Blvd.
Houston, TX 77401
Phone: (713) 792-3424
Fax: (713) 794-5369
Email: wab@aya.yale.edu

Suzanne Chappellet

Ombudsman
San Diego State University
5500 Campanile Dr.
San Diego, CA 92182-7437
Phone: (619) 594-6578
Fax: (619) 594-2383
Email: chappellet@mail.sdsu.edu

Jean Civikly-Powell*

Director, Faculty Dispute Resolution
Department of Communication &
Journalism
University of New Mexico
Albuquerque, NM 87131-1171
Phone: (505) 277-3437
Fax: (505) 277-4206
Email: jcivikly@unm.edu

Claudia D'Albini

Program Coordinator, Sr.
The University of Arizona
President's Office, 712 Adm. Bldg
P.O. Box 210066
Tucson, AZ 85721-0066
Phone: (520) 621-5511
Fax: (520) 621-9323
Email: dalbinic@u.arizona.edu

Shirley Davis

Microcomputer Lab Coordinator
Santa Rosa Junior College
1501 Mendocino Ave.
Santa Rosa, CA 95401
Phone: (707) 527-4889
Fax: (707) 527-4816
Email: sdavis@floyd.santarosa.edu

Judith Dickson*

Dean of Students
Macquarie University
Australia, NSW 2109
Phone: 02-9850-7464
Fax: 02-9850-9920
Email: Judith.Dickson@mq.edu.au

Howard Gadlin

Ombudsman
National Institutes of Health
1B 37 Bldg. 31
Bethesda, MD 20892
Phone: (301) 594-6916
Fax: (301) 594-7948
Email: Gadlinh@OD.NIH.GOV

Cynthia M. Joyce

Associate Director
Community Mediation, Inc.
134 Grand Ave.
New Haven, CT 06513
Phone: (203) 782-3500
Fax: (203) 782-3503
Email: cmnhct@igc.org

Stephanie Leider

Attorney
Murphy & Beers
1939 Harrison St. Suite 825
Oakland, CA 94612
Phone: (510) 763-4411
Fax: (510) 763-4418
Email: sl@murphybeers.com

Kimberly P. Malkin

Customer Service Representative, III
University of Illinois at Chicago
1200 W. Harrison, Suite 2080 SSB
Chicago, IL 60607 M/C 319
Phone: (312) 996-5081
Fax: (312) 413-3635
Email: kkotso1@uic.edu

David R. Penney*

Nation Director of Mediation Services
Baylis & Associates
219 Queenston Street
St. Catharines, Ontario, Canada L2P 2W9
Phone: (905) 641-1688
Fax: (905) 641-1532
Email: jadip@netcom.ca

Kamran Riaz

Associate Dean of Students
University of Houston
4800 Calhoun
Houston, TX 77204-3652
Phone: (713) 743-5470
Fax: (713) 743-5477
Email: kriaz@uh.edu

Anne Ross-Smith*

Assistant Student Ombud
University of technology, Sydney
P.O. Box 123
Broadway NSW 2007
Phone: + 61 2 9514 2575
Fax: + 61 2 9514 2771
Email: anne.ross-smith@uts.edu.au

Linda Summers

Coordinator
Florida Gulf Coast University
10501 FGCU Blvd. South
Ft. Myers, FL 33965-6565
Phone: (941) 590-7016
Fax: (941) 590-7034
Email: lsommers@fgcu.edu

Bill Warters

Associate Director,
Program on Mediating Theory &
Democratic Systems
Wayne State University
3248 Faculty/Admin. Bldg - CULMA
656 W. Kirby
Detroit, MI 48202
Phone: (313) 993-7482
Fax: (313) 577-8800
Email: w.warters@wayne.edu

Sue Bell*

Associate Director
University of Houston
4800 Calhoun
Houston, TX 77204-5082
Phone: (713) 743-5477
Fax: (713) 743-5477
Email: kraiz@uh.edu

Barbara K. Berner

Program Director
Academy of Dispute Resolution
University of Technology
P.O. Box 123
Broadway NSW 2007EC
Phone: + 61 2 9514 2213-262 (458)
Fax: + 61 2 9514 2778-262 (459)
Email: bernbar@dispute.com

William H. Brehm

Coordinator
Florida Gulf Coast University
10501 FGCU Blvd. South
FL 33905-6565
Phone: (941) 590-7034-172 (606)
Fax: (941) 590-7034-172 (606)
Email: brehm@fgcu.edu

*New Member 1999-2000.

Membership determinations are in accordance with UCOA By-Laws, Article IV, Section I.

Geographical Index

Australia:

Dickson, Jusith (A)*
Kellehear, Kevin
Ross-Smith, Anne (A)*
Stuhmcke, Anita

Canada:

Alberta

Schoeck, Ellen

Ontario

Bauer, Frances
Kennelly, Jim
Miller, Marianne
Penney, David R. (A)*
Quamina, Odida T.
Ward, Mary

Quebec

Cumming Speirs, Carol*
Rivest, Marie-Jose

Winnipeg

Bernstein, Evelyn

Netherlands:

Holtrop, Kristl

Puerto Rico

Aguilar Perez, Wanda I.*
Nunez, Humberto Malave
Ramos-Torres, Alfonso

United States:

Arizona

Buckley, Gary J.
Butler, David
D'Albini, Claudia (A)
Lugo, Patricia
Myers, Marilyn
Oberstein, Bob
Winney, Elizabeth A.

California

Barbee, Nancy M.
Bean, Elizabeth
Briggs, Andrea
Chappellet, Suzanne (A)
Chenault, Michael*
Clark, Donna
Davis, Shirley (A)
Franzen, Nancy C.
Gottelher, Sheila K.
Hasenfeld, Helen
Hill, Willis
Kerze, Michael
Leider, Stephanie (A)
McKee, Martha
Schonauer, Janis
Waxman, Ellen
Webster, Tom
Wesley, Margo
Wheaton, Ella
Wilson, Ron

Colorado

Bock, Jane*
Brown, Jenna*
Chavez Rudolph, Mary*
Fenili, Mary Lou
Fink, Robert R.
Kelso, Jack
King, William E.
Sebok, Tom
Steinhardt, Roberta J.

Connecticut

Chavarro, Adolfo
Joyce, Cynthia M. (A)
Waxman, Merle

D.C.

O'Conner, Joseph F.*
Oh, Bonnie B.C.*

Florida

Berner, Barbara K. (A)
Brown, Vicky
Daly, Dorreen
Hayden, Sandra R.
Howard Jr., Tommie C.
Lombardo, Anthony
McKinney, Charles W.
Rice, Barbara
Summers, Linda (A)

Georgia

Douglass Williams, Donna
Fennell, Valerie
Fuller, C. Jean
Graham, Dorothy
Ohlsson, Karen S.
Richardson, Charmayne B.
Truesdale, Karen M.

Illinois

Bills, Caryn A.
Bowman, Jacqueline E.
Clarke, Ingrid G.
Connley, Lynn M.
Griffin, Tim D.
Malkin, Kimberly P. (A)
Smith, Marilyn J.*
Vice, James W.

Indiana

Grace-Odeleye, Beverlyn
Phillips, Michael L.

Iowa

Sagen, Maile
Sorofman, Bernard*

Kansas

Shelton, Robert
Whitman, Melinda S.

Kentucky

Dembo, Jeffrey
Denton, William J.

Maryland

Blakeman, Sandra
DeSiato, Joanne*
Gadlin, Howard (A)
Robinson, David Lee

Massachusetts

Rauss, Karen P.
Robinson, Toni
Rowe, Mary
Smith, Gina
Wilcox, Linda
Zgambo, Thomas P.

Michigan

Anderson, Victoria A.
Bailey, Tom (A)
Peter, Kay
Rademacher, Susan
Reynolds, Katrina C.*
Soffin, Stan
Stieber, Carolyn
Walters, Jennifer L.
Warters, William (A)

Minnesota

Cierzan, Penny S.
McAvoy, Molly
Morse, Jan

Nebraska

Carver, David*

New Hampshire

Brehm, William H. (A)

New Jersey

Rao, Anu

New Mexico

Civikly-Powell, Jean (A)*

New York

Barkat, John S.
Boyce, Madison L.
Martin, Linda
Meyersohn, Rolf
Morris III, William G.
Schwartzman, Myron
Segall, Judi
Wagner, Marsha L.

Ohio

Bouvier, Dianne
Hill, Herman "Butch"
Kutsko, Kathleen

Oklahoma

Hernandez, Carolyn
Miller-White, Gloria

Oregon

Wanjala, John M.

Pennsylvania

Funk, Eleanor N.

Texas

Brock, William (A)
Guerra, Norma S.
Riaz, Kamran (A)

Vermont

Belleci, Susie (A)*

Virginia

Holland, Brad

Wisconsin

Garner, Rosa J.

State	Name	State	Name
Michigan	Anderson, Victoria A.	Oregon	Wang, John M.
	Bailey, Tom (A)	Colorado	Bock, Jane*
	Peter, Kay		Brown, Jenna*
	Rafanash, Susan	Pennsylvania	Chavez, Rudolph M.
	Reynolds, Karina C.		Fink, Mary Lou
	Sofin, Stan	Texas	Fink, Robert R.
	Stuber, Carolyn		Kelso, Jack (A)
	Walters, Jennifer L.		King, William E.
	Walters, William (A)		Schok, Tom (A)
			Steinhart, Roberta J.
Minnesota	Cleary, Penny Z.	Vermont	Bell, Susan (A)*
	McAvoy, Molly	Connecticut	Chavazro, Adolfo
	Moore, Jan		Joyce, Cynthia M. (A)
		Virginia	Waxman, Merie
Montana	Curry, David*	Wisconsin	O'Connor, Joseph F.
			O'Connell, B.C.*
New Hampshire	Brown, William H. (A)	D.C.	
		Florida	Berner, Barbara K. (A)
			Brown, Vicky
New Jersey	Rao, Ann		Daly, Dorron
			Hayden, Sandra R.
New Mexico	Civily-Powell, Jean (A)		Howard, Jr., Tom C.
			Lombardo, Anthony
			McKinney, Charles W.
New York	Baker, John S.		Rice, Barbara
	Boyer, Madison L.		Summers, Linda (A)
	Martin, Linda	Georgia	Douglass, Williams, Donna
	Meyerson, Rob		Fennell, Valerie
	Morris III, William O.		Fuller, C. Jean
	Schwartzman, Myron		Graham, Dorothy
	Sogal, Judi		Ohlsson, Karen S.
	Wagner, Masha J.		Richardson, Charmayne B.
			Truesdale, Karen M.
Ohio	Bouyer, Dianne		
	Hill, Herman "Bud"		
	Kusko, Kathleen		
Wisconsin	Herrandez, Carolyn		
	Miller-Wine, Gloria		

ibili

annib

ards

er L

U way

f way

f way

oiff

lai/

